

**Formats for investors complaints data to be disclosed monthly by Portfolio Managers on their website on monthly basis:**

Data for the month ending – March 2024

Sr. No	Received from	Pending at the end of last month February 2024	Received	Resolved *	Total Pending #	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL	NIL

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2021	NIL	NIL	NIL	NIL
2	May, 2021				
3	June, 2021				
4	July, 2021				
5	August, 2021				
6	September, 2021				
7	October, 2021				
8	November, 2021				
9	December, 2021				
10	January, 2022				
11	February 2022				
12	March 2022				
13	April 2022				
14	May 2022				
15	June 2022				
16	July 2022				
17	August 2022				
18	September 2022				
19	October 2022				
20					

21					
22	January 2023	NIL	1	1	NIL
23	February 2023	NIL	NIL	NIL	NIL
24	March 2023	NIL	NIL	NIL	NIL
25	April 2023	NIL	NIL	NIL	NIL
26	May 2023	NIL	NIL	NIL	NIL
27	June 2023	NIL	NIL	NIL	NIL
28	July 2023	NIL	NIL	NIL	NIL
29	August 2023	NIL	NIL	NIL	NIL
30	September 2023	NIL	NIL	NIL	NIL
31	October 2023	NIL	NIL	NIL	NIL
32	November 2023	NIL	NIL	NIL	NIL
33	December 2023	NIL	NIL	NIL	NIL
34	January 2024	NIL	NIL	NIL	NIL
35	February 2024	NIL	NIL	NIL	NIL
36	March 2024	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>1</b>	<b>1</b>	<b>NIL</b>

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month.

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	NIL	3	3	NIL
2	2019-20	NIL	6	6	NIL
3	2020-21	NIL	1	1	NIL
4	2021-22	NIL	NIL	NIL	NIL
5	2022-23	NIL	1	1	NIL
6	2023-2024	NIL	1	1	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>12</b>	<b>12</b>	<b>NIL</b>

\* Inclusive of complaints of previous years resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.

Note: As per NCLT Scheme of Arrangement JM Financial Services Ltd (JMFS) PMS division is demerged in to JM Financial Ltd (JMFL) and the PMS license got transferred from JMFS to JMFL effective 1st March 2024, accordingly complaint data mentioned above also pertains to JMFS.