

**JM Financial Limited**

**Investor Complaints Data - IPO and FPO including OFS**

**Data for the month of September 2024**

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	1	244	243	2	-	6
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	2	46	46	2	-	6
5	<b>Grand Total</b>	3	290	289	4	-	6

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints (For 5 months on rolling basis)**

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May 2024	-	6	6	-
2	June 2024	-	4	2	2
3	July 2024	2	1	3	-
4	August 2024	-	37	34	3
5	September 2024	3	290	289	4
	<b>Grand Total</b>	5	338	334	9

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

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**Trend of annual (Calendar Year) disposal of complaints (For 5 years on rolling basis) \***

<b>Sr. No.</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the particular year</b>	<b>Resolved during the particular year</b>	<b>Pending at the end of the particular year</b>
1	2022	16	119	124	11
2	2023	11	175	163	23
3	2024	23			
4	2025				
5	2026				
	<b>Grand Total</b>	50	294	287	34

\* Data shall be updated after the completion of respective calendar year.