Property to Portfolios: IM Financial's Vishal Kampani On Redefining Wealth Management For India's Digital Generation

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By Sneha Bhowmick
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Vishal Kampani, Managing Director & Chairman, IM Financial

Vishal Kampani, Managing Director & Chairman, IM Financial, has spent the last two decades building businesses that sit at the intersection of capital, technology and consumer behaviour. He founded Avanse Financial Services in 2006 and took it from a single-product lender to a full-stack education finance platform before exiting in 2021. In 2022, he launched IM Financial with a clear ambition: to build a digital-first wealth and investment platform for India's next generation of investors.

In this interview, he explains why he believes the biggest opportunity in Indian wealth management is not in selling more products, but in changing how people think about money altogether. He discusses why he is betting on digital-native distribution over traditional relationship models, how he is thinking about risk in a market that has rewarded optimism for the past decade, and what he has learned from building businesses in both boom and bust cycles.

He also talks candidly about the challenges of scaling a financial services business in India, the role he sees for artificial intelligence in personalised investing, and why he thinks the next five years will look very different from the last five.

You've had a remarkable run as an entrepreneur in education finance. What made you step away from that, and why start something entirely new in wealth management?

Honestly, I didn't step away from something I was done with. I left because I felt I had built what I could build in that chapter, and I wanted to be in the next one while I still had the energy and the appetite for risk. Avanse was a great business, but by the end, I was optimising more than I was creating. I knew that if I stayed, I would become the person who runs a mature business well, and I didn't want to be that person yet.

The opportunity in wealth management found me, rather than the other way around. I kept seeing the same pattern: a young person in their late twenties or early thirties starts earning real money for the first time, and the entire financial industry treats them like a customer to be sold to, rather than a person to be helped. They're bombarded with generic advice, pushed into products they don't understand, and left to figure out investing on their own through YouTube and WhatsApp groups. That's a broken system, and I wanted to build something that actually starts with the user.

IM Financial's tagline says "Property to Portfolios." What does that mean in practice, and why did you choose to lead with property rather than, say, mutual funds or stocks?

Because that's where most Indian families' money actually is. If you look at the balance sheet of a typical middle-class household, the overwhelming majority of their net worth is locked into real estate, often at the cost of everything else. They have a house worth ₹2 crore and maybe ₹2 lakh in mutual funds. That's not a wealth problem, that's a concentration problem.

So the tagline is a promise that we'll meet people where they are, help them unlock the value in what they already own, and then gradually diversify them into financial assets. It's not a slogan for people who've already figured it out. It's for the majority who haven't.

You've said you want to be the most trusted name in wealth for India's next generation. What does trust look like as a product feature, rather than a marketing claim?

Trust is the hardest thing to engineer, because you can't just say it. It has to be earned in a thousand small moments. For us, it starts with radical transparency on fees. We don't earn commissions from selling you products, which means our incentives are aligned with yours by design, not by promise. That's a structural choice, and it's the foundation everything else sits on.

It also means we're building tools that actively push back against bad decisions. If someone wants to put their entire emergency fund into a small-cap fund because a friend told them to, our platform is going to make that very difficult. We'd rather lose a transaction than lose a customer's trust.

Your platform leans heavily on AI for personalised investing. Where do you think AI genuinely helps, and where do you think it's overhyped?

AI is extraordinary at pattern recognition and at scale. It can look at a customer's goals, risk appetite, spending behaviour and market conditions and suggest a portfolio that would have taken a human advisor hours to build. That's real, and it's going to change the cost structure of financial advice permanently.

What's overhyped is the idea that AI can replace judgment in moments of genuine uncertainty. When markets are falling 20% and everyone is panicking, the right answer is rarely the mathematically optimal one. It's the one that helps a person stay invested because they understand why they're invested in the first place. That's a human job, and I don't think it's going away.

You've been willing to fail, more than once, in businesses that others considered successful. What's the most important lesson you've taken from those failures?

That I was usually right about the direction and wrong about the timing. I've been early to a lot of things, and early is almost indistinguishable from wrong when you're the one writing the cheques. The lesson is to be patient with conviction, and to build businesses that can survive being early long enough to be right.

What's the biggest misconception you've had to unlearn about running a business?

That I had to have all the answers. I spent the first few years of my career trying to look like the smartest person in the room, and it was exhausting and counterproductive. The best leaders I've worked with are the ones who are comfortable saying "I don't know, but I'll find out" in front of their teams. That's the culture we're trying to build here.

Where do you see the Indian wealth management industry in five years, and what role do you want IM Financial to play in that shift?

I think we're at the beginning of a generational transfer of both wealth and attitude. The people who are now in their twenties and thirties will inherit more than any generation before them, and they will manage their money very differently from their parents. They'll expect digital-first, they'll expect transparency, and they'll expect to be treated like adults.

I want IM Financial to be the default choice for that person. Not the biggest, not the oldest, but the one that feels like it was built for them. That's a high bar, and we're a long way from it, but that's the direction we're moving in every single day.

And as you look to the future, what's the question you're most excited to answer?

Whether we can build a business that genuinely changes how people relate to money, not just how they manage it. There's a difference between a customer who has a good portfolio and a person who has a healthy relationship with their own financial life. The first is a product outcome. The second is what I actually want to spend the next decade working on.

Tell us about your business so that much younger than us! Are you also into Instagram or Snapchat?

No, I'm not on Instagram or Snapchat. I'm on LinkedIn, mostly.

Yeah, yeah, of course.

I mean, I'm not even sure I've opened that Snapchat thing! We have, [00:30] our marketing team has a presence on Instagram, but I'm not the right person to ask about that.

Haven't grown up there even before they were big. But getting back, I have been watching your journey for a while now. Quite impressive, I must say.

It's been a lot of work, and I'm proud of what we've built, but I'm also very aware that I'm standing here in an air-conditioned studio talking about it, and a lot of the people who made it happen are sitting at their desks right now. So I'll take the compliment, but I'll pass it along to the team.

That's very nice of you to mention. I want to start by asking you about your early days. You've had a very successful career in education finance. What made you leave that and start something entirely new in wealth management?

Honestly, I didn't leave. I built what I wanted to