

Formats for investors complaints data to be disclosed monthly by Portfolio Managers on their website on monthly basis:

Data for the month ending – April 2025

Sr. No	Received from	Pending at the end of last month March 2025	Received	Resolved*	Total Pending #	Pending complaints > 3months	Average Resolution time [^] (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April 2024	NIL	NIL	NIL	NIL
2	May 2024	NIL	NIL	NIL	NIL
3	June 2024	NIL	NIL	NIL	NIL
4	July 2024	NIL	NIL	NIL	NIL
5	August 2024	NIL	NIL	NIL	NIL
6	September 2024	NIL	NIL	NIL	NIL
7	October 2024	NIL	NIL	NIL	NIL
8	November 2024	NIL	NIL	NIL	NIL
10	December 2024	NIL	NIL	NIL	NIL
11	January 2025	NIL	NIL	NIL	NIL
12	February 2025	NIL	NIL	NIL	NIL
13	March 2025	NIL	NIL	NIL	NIL
14	April 2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	NIL	3	3	NIL
2	2019-20	NIL	6	6	NIL
3	2020-21	NIL	1	1	NIL
4	2021-22	NIL	NIL	NIL	NIL
5	2022-23	NIL	1	1	NIL
6	2023-24	NIL	1	1	NIL
7	2024-25	NIL	NIL	NIL	NIL
	Grand Total	NIL	12	12	NIL

* Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

Note: As per NCLT Scheme of Arrangement JM Financial Services Ltd (JMFS) PMS division is demerged in to JM Financial Ltd (JMFL) and the PMS license got transferred from JMFS to JMFL effective 1st March 2024, accordingly complaint data mentioned above also pertains to JMFS.